



2<sup>nd</sup> November 2022

## HELLO AND WELCOME!!

I do hope you are keeping well. Can you believe it's November? This year has just flown! Soon be time to mention that C word!!!

I'll hold off for this edition, but brace yourself for our December Newsletter – it will be full of festivities.

So the nights are getting darker and soon we'll start to see the twinkling fairy lights in shops and homes.

So how are you doing? Are you casually preparing for the festive month, or are you "Not even talking about it until 1<sup>st</sup> December!" like my husband says to me daily! 😊

This edition we're bringing you an update on our Christmas Campaign (oh no, I said it!!). But it's important you hear about it first. I think you'll be blown away this year, it really is very moving. More details on page two!

And if we could jump back from Christmas to Summer for a quick second, I just want to say a huge thank you to everyone who has volunteered at our events this summer. It's been a jam packed calendar with everything from Dog Shows to Marathons, Challenges and more. Our volunteers in our Fundraising and Events team have been there to set up at 7am! And help us pack away at 7pm and we couldn't be more grateful for all the help and support you give us. We really couldn't do as much as we do without you helping. So thank you so very much.



## VOLUNTEER SURVEY 2022

Many thanks to everyone who has so far filled in our Volunteer Survey. The results have been coming in thick and fast and we're reading every single reply.

If you haven't yet completed it, it will only take 5 minutes (no, really). You can follow the link here.

<https://www.surveymonkey.co.uk/r/ClaireHouseVolSurvey2022>

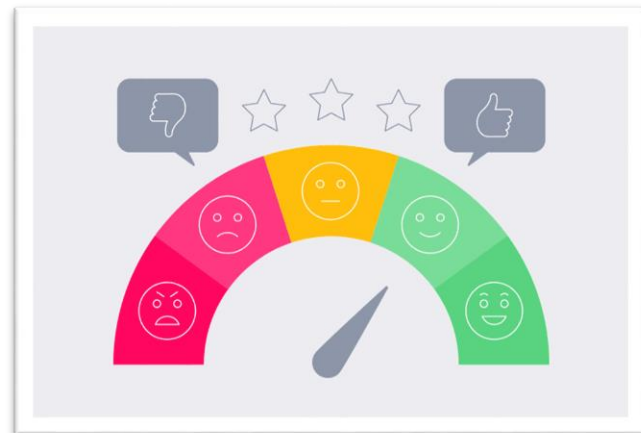
Please only fill this in if you haven't completed a paper copy already.

We'll be bringing you the results of the survey in our January edition of the Newsletter, so stay tuned for more.

If you're volunteering in **Retail**, Jess will be round in November with paper copies if you need them.

If you're volunteering or visiting the **Hospice**, you can grab a paper copy from reception.

Please note, the survey closes on **25<sup>th</sup> November**, so please do fill in your copy and let us know your thoughts. Thank you.



# INFORMATION ON OUR CHRISTMAS CAMPAIGN

As I'm sure you are aware, every year Claire House creates a beautiful and moving Christmas Campaign to share with our supporters.

This year, with the help of their families we are sharing Aaron's and Paige's stories. Aaron's and Paige's mum, dad and siblings are sharing why Claire House is so important to them and why donations are vital this Christmas.

I may be biased but I think this video is the best one yet. The families who kindly featured tell their story so well. You can see our campaign video here, I'm sure you will find it as emotional and wonderful as we all have. <https://www.clairehouse.org.uk/xmas/>

Between now and Christmas you might hear some of our radio adverts and see things in your local paper and on social media.

From Mid-November our video will launch, and we'd really like it if you could share this if you see it on social media.

We'll also be promoting our message through local radio too. They will start on Radio City and Greatest Hits today for 6 weeks and will also be played on digital radio on the likes of Radio X, Classic FM and Heart Radio throughout November and December.

As many of you are also, very kindly, supporters in other ways here at Claire House, for example, you may play our Lottery. That means you may get information about the Christmas Campaign in the post or via email. If you ever feel like you are receiving too much from us, or the same message multiple time, please do let us know.

We want to give you this kind of information as a volunteer, but I know that many of you get other forms of communication. I just want to remind you that if it's ever too much, just let me or a member of the team know and we can make sure you only receive it in the way you prefer. We always want to better our service so with your help we can do that.

I do hope you enjoy the campaign this year. I think it really captures what we do at Claire House and shows the impact we all make, including our volunteers, to families in our community.

## AND FINALLY... I'M A CELEB RETURNS...

Well well well. You know the dark nights are here when you hear the beating of the jungle drums. This year Ant and Dec return to the jungle after a few years of being in a castle in Wales due to the pandemic.

I'll be honest, looking at the line up I had debated watching it, BUT THEN!!! To my surprise, yesterday, we find out our good friend Matt Hancock is joining the team in the jungle.

Now, not to get into politics on here, and I appreciate everyone has their own opinions, but, will I be tuning in? Absolutely! Will I have his number on speed dial to take on the challenges, most probably.

Let me know if you'll be watching, I'm very excited to see Boy George and Matt Hancock have some political debates. Are you?

Until next time, look after yourself. Love Amy x

